

Subject: IRIS ParentMail Account Security Upgrade

IRIS ParentMail is improving security processes by introducing [IRIS Identity](#) — a solution that allows you to use the same account to log into all IRIS Software products you use.

From October 2022, an IRIS Identity account is required to log into IRIS ParentMail. If you are logged into your account on a computer or the app, you'll automatically be logged out. You must log back in and follow the instructions to set up your IRIS Identity account.

If you already have an IRIS Identity account created for another IRIS Software product, you can start using that account to log into IRIS ParentMail.

There are no other changes to the system as part of this upgrade, but if you have any issues when upgrading to IRIS Identity, contact the school office.